

**Putnam County School-Based Health Services
FamilyCare HealthCenter
304-380-7728 or 304-586-0001**



Frequently Asked Questions for our Families...

What is Putnam County School-Based Health Services?

Mobile medical services that visit seven area schools in Putnam County providing primary care and acute care to students and school personnel. The services are sponsored by FamilyCare HealthCenter, who has been providing primary and acute care to Putnam and Kanawha County communities for over 20 years.

What are the benefits of the School-Based Health Services?

Students and school personnel can receive health care while at school in a private, friendly atmosphere and return to the classroom to continue learning/teaching. This provides for convenience so that parents do not have to take time off work to transport their child to the doctor and promotes less time missed in the classroom. Also, we are available to all seven schools every day of the week!

Who provides medical services at the school?

A Nurse Practitioner and a Medical Assistant will be available to provide medical services. This team is highly qualified in providing health care to young people and adults. The Nurse Practitioner works in collaboration with a physician and is qualified to diagnose, treat illness, and prescribe medications, as needed.

What services are provided by School-Based Health?

The medical team can provide preventative care (check-ups, well child exams, sports physicals, and immunizations) and acute care such as treatment of colds, sore throats, ear problems, injuries, and any other medical problems. We will communicate with parents/guardians of each student as they are seen to discuss the history of the problem, discuss exam findings, review the plan of care, and answer any questions or concerns.

What if the student or staff member already has a doctor?

Students and staff members who already have a primary care provider can still access the school-based health services. These services will supplement the care they receive from their routine medical provider. When necessary, we will communicate with the primary care provider to assure the very best care is being provided. If the student or staff member does not have a primary care provider, let the school-based team know and we can help provide the primary care that is needed.

How do students and staff members enroll in the School-Based Health Services?

To enroll in the services, the parent/legal guardian of the student must complete an Enrollment and Consent Form. These are sent home at the beginning of each school year. If you did not receive one, please contact your school office or the FamilyCare SBH Team at [304-380-7728](tel:304-380-7728). School personnel wishing to utilize the services must also complete an enrollment form.

Can students and staff make appointments during class time?

For routine visits such as check-ups, well-exams, and sports physicals, we will work with the school to schedule appointments so that students and staff do not miss core classes. For sick visits or injuries, students and staff will be seen as soon as they present to the medical team. For appointments, please call [304-380-7728](tel:304-380-7728).

What the are hours for the School-Based Health Services?

These services are available Monday through Friday from 8am to 3pm. We are closed when school is closed for holidays, breaks, etc. As of the 2014/2015 school year, we have a mobile unit which is set up like a clinic with an exam room – just like a doctor’s office on wheels! We will be available to all seven schools every day. Each day, however, we will be parked on one of the schools’ parking lots as follows:

Monday – Winfield Elementary and Middle Schools
Tuesday – Buffalo Elementary and High Schools
Wednesday – George Washington Elementary and Middle Schools
Thursday – Buffalo Elementary and High Schools
Friday – Winfield High School

As needs arise at any given school, we will bring our mobile unit to you. Just call us!

Is there an evening clinic for sick visits?

FamilyCare offers walk-in/sick visit hours at the following location and times:

FamilyCare HealthCenter
Teays Valley location (beside Kroger)
97 Great Teays Blvd. Suite 6
Scott Depot, WV 25560
304-757-6999

Monday – Thursday 5pm – 7pm
Saturday – 8:30am – noon

How are after hour emergencies handled?

FamilyCare always has a Provider on call when the offices are closed, including weekends and holidays. If you have an emergency that cannot wait until the next business/school day, you may call 304-586-0001 to reach the after hours answering service.

Which insurances are accepted by the School-Based Health Services?

FamilyCare accepts most insurance plans, CHIP and Medicaid. You may indicate any coverage you have on the front of the Consent and Enrollment Form. Most of our services are available on a sliding fee scale based on income and are provided at a reduced cost to those who qualify. If you have insurance, we will bill your insurance for the services provided. No co-pays or unmet deductibles will be collected by the School-Based Health Team. These will be billed to you. No person will be denied access to health care services due to inability to pay.

How do I find out if my child/my family qualifies for any health care coverage?

FamilyCare HealthCenter offers, free of charge, a consult with professional staff that can assist you with health insurance questions, the Affordable Care Act, and applications. There are a variety of resources available to help cover your/your child's medical needs. For more information on these services, please contact our Certified Application Counselors at 304-760-3333 or go to enroll@familycarewv.org. They will be glad to assist you with any questions you may have.

